

Lisa Baker began coaching others in professional development in 2009 after receiving her certification from the consulting firm Lee Hecht Harrison. She has supported people leaders, individual contributors, and private clients in achieving their goals—facilitating increased self-awareness of strengths and blind spots, defining action steps for forward movement, and acting as a sounding board for clients as they reflect and make decisions about where they want to go and who they want to be.

Lisa has spent the greater part of her career educating others—teaching English to 7th graders, serving as a reference librarian, and for the past 22 years training leaders and individual contributors in the corporate environment. She considers her greatest achievements to be when a learner gets "that look" on their face and says, "Oh, I never thought of [fill in the blank] that way," or "You've just given me a lightbulb moment." Currently a Talent Management Program Manager at Brookdale Senior Living, she is in charge of the performance management process, a leadership development program for individual contributors, and an internal Talent Management newsletter, The Servant Leader. Her professional sweet spot is facilitating workshops such as Everything DiSC and leading team building sessions.